

**MULTI-BRAND
SPARE PARTS**

GENERAL TERMS & CONDITIONS OF SALE

Last updated: 15 Jul 25

01 | SELLER'S INFORMATION

Company name: ULMA Servicios de Manutención S. Coop. (hereinafter, the Seller).

Tax ID (VAT Number): F-75037127 (ESF75037127).

Registered office: Paseo Otadui, 8 – 20560 Oñati (Gipuzkoa, Spain).

Registration details: Registered with the Basque Country Register of Cooperatives, sheet 1/2002/8.262.0.

Contact details:

Tel.: +34 943 84 92 92

WhatsApp: +34 688 87 67 37

Email: recambios@ulmalifting.com

In compliance with Spanish Law 34/2002 of 11 July on Information Society Services and Electronic Commerce (LSSI-CE), the identifying details of the Seller listed above are made available to users of the website www.sr2002.com (hereinafter, the Website).

02 | PURPOSE AND SCOPE OF APPLICATION

These General Terms and Conditions of Sale (hereinafter, the Conditions) govern access to and use of the Website www.sr2002.com, as well as all purchases of products offered and marketed by ULMA Servicios de Manutención S. Coop. (hereinafter, the Seller) via said website and any other sales channel, electronic platform, means of communication or commercial proposal resulting in a confirmed order from the customer.

These Conditions shall be deemed fully accepted by the Buyer at the moment the order is placed, regardless of the channel used—whether via the website, email, B2B platforms or links associated with commercial offers.

The main activity of ULMA Servicios de Manutención S. Coop. on the Website is the professional sale of multi-brand spare parts, replacements and consumables for forklift trucks,

construction machinery, aerial work platforms (including telescopic platforms), and material handling equipment, as well as related accessories and equipment (e.g. pallet trucks, stackers, industrial shelving, etc.).

These Conditions are intended for professional buyers, whether legal entities or self-employed individuals purchasing products within the scope of their business activity (hereinafter, the Buyer). Consequently, consumer protection regulations shall not apply to transactions made on the Website, unless the Buyer exceptionally qualifies as a consumer under applicable law; in such cases, they shall be entitled to the mandatory rights granted by consumer legislation (for example, the right of withdrawal described below).

By accessing, browsing or using the Website for enquiries or purchases, the Buyer declares that they are acting within the course of their professional or business activity and unreservedly accepts these Conditions. If they do not agree, they must refrain from using the online purchasing platform.

The Seller reserves the right to amend the Conditions at any time, particularly to reflect legislative changes or commercial practice. The updated versions shall apply from the date of their publication on the Website, which will be indicated in the heading of the Conditions. It is the responsibility of the Buyer to review the applicable Conditions prior to each order. In case of doubt regarding their content, the Buyer may contact the Seller using the details provided in the Seller Information section.

Definitions: For the purposes of these Conditions and the contractual relationship between the parties, the following definitions shall apply:

- **Website or Platform:** the domain www.sr2002.com and its subdomains, managed by the Seller.
- **Seller:** ULMA Servicios de Manutención S. Coop., as defined in section 1.
- **Buyer:** any business entity, self-employed professional,

or, where applicable, individual consumer who accesses the Website and/or purchases Products offered therein.

- **Products:** the goods marketed through the Website, including spare parts, replacements, consumables, equipment and accessories for forklift trucks, aerial work platforms, construction machinery and material handling equipment, from various brands.

03 | QUOTATION AND ORDER PROCESS

Quotations, estimates or proposals issued by the Seller (e.g. at the Buyer's request) are free of charge and indivisible, and shall have a validity period of 30 calendar days from the date of issue, unless expressly stated otherwise. All quotations are subject to product availability.

Under no circumstances shall a quotation or proposal constitute a contract in itself; it shall be considered a non-binding offer from the Seller, even if the Buyer expresses agreement within the stated validity period. The sales contract shall only be concluded once the Seller expressly confirms the order (see clause 5.e). The Seller reserves the right to reject any order or make it subject to additional conditions for legitimate business reasons (e.g. history of non-payment, obvious pricing errors, unusually large orders, stock unavailability, etc.), informing the Buyer accordingly.

The Seller assumes that any information, drawings, plans, specifications or product references provided by the Buyer when requesting a quotation or placing an order are accurate and may serve as a valid basis for the commercial proposal. If the Buyer places an order using the Seller's product references or codes, it shall be understood that such codes precisely correspond to the desired Product.

Note: The descriptions, photographs, illustrations, dimensions, capacities, weights and other details of the Products shown in catalogues, price lists or on the Seller's Website are provided for guidance only and are approximate, although presented with the utmost care. Such informational material does not constitute a binding offer and may contain minor, non-substantial differences compared to the actual product, which shall not entitle the Buyer to any claim.

The responsibility for selecting the Products lies solely with the Buyer; the Seller shall not be held liable if the purchased Product does not meet the Buyer's specific needs, provided it complies with the technical specifications supplied by the Buyer in the quotation or order.

04 | USER REGISTRATION AND ONLINE PURCHASES

To make purchases via the Website, it is necessary to register and create a customer account, or to use any express checkout mechanisms that the Website may enable (e.g. guest orders or similar options, if available). The Buyer must provide truthful, up-to-date and complete information during registration (such as company name, VAT number, address, contact details, and authorised person). The Buyer is responsible for the security of their login credentials and for all operations carried out using their account. Any unauthorised use

must be reported immediately to the Seller.

Once registered, the Buyer may browse the online catalogue and select the desired Products, adding them to the purchase order. At any point before completing the order, the Buyer may review and edit the contents of their basket: modify quantities, remove items, correct data entry errors or add/remove products. The general purchase process on the Platform consists of the following steps:

a) Order initiation: The Buyer starts the process by adding one or more Products to the basket and clicking the purchase button. If not already logged in, the system will prompt the user to log in or enter their details.

b) Billing and shipping information: The Buyer must provide (or confirm, if already stored) billing details, shipping address, and contact information. It is the Buyer's responsibility to ensure that all provided information is accurate and complete.

c) Payment method: The available payment options will be displayed (see section 5), from which the Buyer may choose. Applicable taxes and shipping costs will be communicated by the sales team upon order confirmation.

d) Order review: Before confirming the purchase, the Buyer will be shown an order summary listing the selected items, unit prices, and total amount payable. The Buyer must carefully verify the entered data and may return to previous steps to correct any errors or omissions.

e) Completion of purchase: The Buyer confirms acceptance by clicking the final validation button (e.g. "Confirm order" or similar). A confirmation message will then appear on the Website. The order shall be considered accepted only once it has been expressly validated by the Seller's sales team, following payment verification and confirmation of product availability. At that point, the shipment preparation will begin.

The invoice shall be issued by the Seller in accordance with the commercial terms previously agreed with the Buyer (including frequency, grouping or format) and sent via the communication channels established in the contractual relationship.

Orders via other channels: Should the Buyer place an order using alternative means (e.g. by telephone, WhatsApp or email instead of completing the purchase via the website), the Seller may record such order on the Platform on behalf of the Buyer, so that it is properly logged in the system. Any such order shall likewise be subject to these Conditions and handled in the same manner as an order placed directly by the customer on the Website.

05 | PRICES, TAXES, PAYMENTS AND INVOICING

Prices: Unless otherwise stated, all Product prices indicated on the Website are expressed in euros (€) and do not include taxes, shipping costs or other additional charges. During the purchase process (step 4.d), the amount of Value Added Tax (VAT) applicable under current regulations will be itemised, in accordance with the Buyer's status and the delivery address provided. For domestic sales within Spain to business buyers, the corresponding Spanish VAT will be applied. For intra-

Community transactions within the EU, VAT may be exempt if the Buyer provides a valid VAT ID number and confirms their status as an intra-Community operator (the Seller reserves the right to verify such number via VIES). For sales to non-EU countries (exports), Spanish VAT will not be applied, without prejudice to any customs duties or import taxes due at the destination, which shall be the exclusive responsibility of the Buyer. Any additional charges (special insurance, certificates, customs procedures, etc.) expressly requested by the Buyer shall also be borne by them, unless otherwise agreed in writing.

Invoicing: The Buyer expressly agrees to receive invoices in electronic format (PDF) sent to the email address provided. Availability of invoices in the personal area of the Website may be enabled in the future, depending on platform development. The invoice will include VAT itemised or other tax information in accordance with applicable legislation. If a paper invoice is required, it may be requested from the Seller, who will send it at no additional cost.

Payment methods and terms: The Seller normally accepts the following payment methods:

(i) Advance bank transfer.

(ii) Deferred payment or bank draft, subject to prior agreement between the Buyer and the Seller, and contingent upon account opening and approval by the Seller's finance department.

The Seller reserves the right to restrict or exclude certain payment methods for a given order (e.g. requiring advance payment by bank transfer for high value orders or refusing deferred payment if the Buyer does not meet the criteria).

In the event of deferred payment or granting of trade credit, the Buyer must make payment within the agreed deadline. Partial or total non-payment on the due date entitles the Seller, without the need for prior formal notice, to suspend or cancel performance of the contract (including halting future deliveries), and to claim late payment interest and applicable compensation as provided by law.

Unless otherwise agreed, a late payment interest of 10% per annum shall apply on the outstanding amount from the due date, together with a collection cost indemnity equivalent to 15% of the unpaid amount (with a minimum of €125), in accordance with Law 3/2004 on combating late payment in commercial transactions.

Payment shall be deemed completed only when the Seller has actually received the full amount in its bank account.

06 | PRODUCT AVAILABILITY AND DELIVERY TIMES

Availability: The products offered on the Website are subject to available stock in the warehouse and/or the availability of the Seller's suppliers. Although the Seller regularly updates inventory levels, a product shown as available may, in some cases, become out of stock before the order can be processed. In the event of unexpected unavailability (after the order has been paid for) or the inability to obtain the product within a reasonable timeframe, the Seller will inform the Buyer as soon as possible and may propose a solution (e.g. waiting for restocking, supplying an equivalent product, etc.). If the proposed solution is not acceptable to the Buyer, the Seller will refund, without undue delay, any amount paid

for the unavailable product, and the affected portion of the order will be cancelled. This refund will be made using the same payment method originally used, without entitling the Buyer to any further compensation or indemnity.

Delivery: Unless otherwise expressly agreed, delivery of the Products shall be made under the term FCA – Oñati, Spain (Incoterms® 2020). This means that, by default, the Seller makes the goods available to the Buyer at the Seller's logistics facilities in Oñati, properly packaged for transport, and the risk of loss or damage passes to the Buyer at the moment the goods are handed over to the carrier designated by the Buyer (or, failing that, to a carrier appointed by the Seller on behalf and at the expense of the Buyer). Nevertheless, as a standard service, the Seller may organise shipment to the address indicated by the Buyer, passing on the corresponding transport costs. In such cases, delivery to the Buyer shall be deemed to occur at the agreed destination address. Delivery may take place in the Buyer's absence (e.g. if goods are received by another party at the delivery location). In all cases, the consignment note or delivery slip signed (or electronically validated) by the Buyer, or by the person receiving the goods at the indicated address, shall constitute proof of delivery. If the Buyer unjustifiably refuses to receive the order at the agreed time, delivery shall still be considered completed in all respects, and any associated storage and/or re-shipping costs shall be borne by the Buyer.

Transfer of risk and ownership: Unless otherwise agreed under a specific Incoterm, the risk of loss or damage to the Products passes from the Seller to the Buyer upon delivery as described above (e.g. upon handover to the carrier). Legal ownership of the Products shall not pass to the Buyer until the full Purchase Price and associated costs have been paid in full. Consequently, in the case of deferred payment, the Seller shall retain full ownership of the delivered Products until all outstanding amounts have been paid. Until ownership has passed to the Buyer, the Buyer undertakes to: (a) keep the Products in their original condition, without transforming or irreversibly incorporating them into other assets, and to clearly identify them as the property of the Seller; (b) safeguard and maintain the Products in proper condition, protecting them from damage, deterioration or loss, and insuring them at the Buyer's expense with full all-risk cover in favour of the Seller; (c) refrain from pledging or encumbering the Products as security for personal debts. If, before full payment has been made, the Buyer resells the Products—whose ownership still belongs to the Seller—to a third party (only permissible in the ordinary course of business), the Buyer hereby assigns to the Seller all claims or receivables it holds against its own customer arising from such resale, up to the amount owed to the Seller for the unpaid Products. The Seller may notify this assignment to the end customer in the event of non-payment by the Buyer.

Delivery times: Any delivery times or dates provided by the Seller (e.g. during the purchase process or in the Order Confirmation) are indicative only and depend, among other factors, on stock availability and the transport arrangements made. While the Seller will endeavour to meet the estimated delivery times, any reasonable delay

in dispatch or delivery shall not constitute a material breach of contract or entitle the Buyer to automatic cancellation or compensation. For orders shipped within mainland Spain, the average delivery time is between 24 and 48 business hours from warehouse dispatch. For other destinations (Balearic Islands, Canary Islands, Ceuta, Melilla or international shipments), delivery times depend on the selected transport method and will be communicated during the purchase process or in the shipping information section of the Website. If, for any reason, the Seller is unable to meet a delivery deadline expressly confirmed as essential, the Buyer will be informed and offered alternatives. Only where the Seller has agreed in writing to a guaranteed delivery date subject to penalty may the Buyer claim damages for delay under the agreed terms; outside of such exceptional circumstances, the Seller accepts no liability for delivery delays. Likewise, no delay caused by circumstances beyond the Seller's control (e.g. force majeure, transport delays, customs procedures, public holidays, lack of Buyer instructions, etc.) shall be considered a contractual breach.

Receipt of goods: The Buyer is obliged to check the condition of the shipment upon receipt. Any obvious non-conformities (e.g. visible damage to the packaging or goods, or missing items relative to the delivery slip) must be recorded in writing on the carrier's delivery note at the time of receipt and also signed by the courier. Additionally, the Buyer must notify the Seller of such issues (in writing, via email to recambios@ulmalifting.com, attaching photos if possible) within 12 hours of delivery. Failure to note visible damage on the delivery slip and/or to notify the Seller within the stated timeframe shall constitute full acceptance of the Products as delivered, and no claims for transport damage or shortages will be accepted thereafter. In the case of hidden damage (not visible at the time of delivery), the Buyer must inform the Seller as soon as it is discovered and no later than 7 days from delivery, in order for the claim to be handled with the transport insurer; after this period, it will be presumed that the damage occurred post-delivery.

07|WARRANTIES AND RETURNS FOR PROFESSIONAL BUYERS

Contractual warranty: The Seller warrants that the Products supplied conform to the specifications and are free from material or manufacturing defects at the time of delivery. For professional buyers or companies, the parties agree to a contractual warranty period twelve (12) months from the date of delivery of twelve (12) months from the date of delivery, unless a different term is expressly specified for a particular product (e.g. in its technical data sheet or in the specific terms of the offer). Certain products, such as wear parts (consumables) or refurbished items, may be subject to special warranty conditions or different durations, which will be indicated in the product documentation or data sheet.

In any case, defects or failures resulting from misuse, incorrect installation, lack of maintenance, excessive strain, unauthorised handling, or any other cause not attributable to an original manufacturing defect are excluded from the warranty.

In the event of a defective product covered by warranty,

the Buyer must notify the Seller within the applicable warranty period, providing as much information as possible about the issue (reference, serial number if available, defect description, operating conditions, etc.), as well as any additional details the Seller may require in each case.

Transport under warranty: Shipment of the defective product to the Seller for evaluation or repair will be handled as follows: shipping costs will be covered by the Seller, who may choose to collect the product directly or instruct the Buyer to send it freight collect. The Seller will also cover the cost of returning the repaired or replacement product.

Commercial returns (B2B purchases): Apart from the handling of defective products under warranty, the Seller is not legally obliged to accept returns of Products sold to a professional Buyer under these Conditions. However, as a voluntary and commercial gesture, the Seller may agree to process the return of certain products in good condition (unused, in their original packaging) if the Buyer requests it within a reasonable time after delivery.

In such cases, the professional Buyer accepts that a handling or restocking fee of up to 20% of the value of the returned Products may be charged, where the return is not attributable to a Seller error.

Before making any return, the Buyer must contact the Seller's after-sales service to obtain a return authorisation (RMA) and specific instructions (e.g. shipping address, documentation to include, etc.). Unauthorised returns will not be accepted. The full return procedure is outlined in the Returns Policy published on the Website, which the Buyer acknowledges having read. Return shipping costs shall be borne by the Buyer, unless the reason for return is attributable to the Seller (e.g. incorrect supply, transport damage properly reported, etc.). Once the returned goods have been received and inspected, the Seller will proceed, as applicable, to replace the product with an identical item, issue a credit note for future purchases, or refund the amount paid (deducting the applicable fee, if any).

08|LIMITATION OF LIABILITY

Unless otherwise required by mandatory legal provisions, the Seller shall not be liable to the Buyer for any indirect damages, loss of profit, loss of business opportunities, or loss of earnings arising from the sales contract or the use of the purchased Products. In particular, the Seller accepts no responsibility for:

- Any economic or commercial losses that are not directly attributable to a serious breach of its contractual obligations (including, by way of example, loss of revenue, profit or contracts, business interruption, loss of anticipated savings, data loss, loss of goodwill, or costs related to the Buyer's personnel management time).
- Any other indirect or consequential damages not arising from a direct breach by the Seller, or which could not reasonably have been foreseen by both parties at the time of entering into the contract.
- Minor discrepancies between the visual representation of the products on the Website (e.g. photos, colours, appearance, etc.) and the actual

product, especially where such differences result from technical limitations related to display (screen configuration, browser, or other computer settings).

- Technical issues, connectivity failures, or temporary unavailability of the Platform that may prevent the Buyer from accessing the online purchasing service at any given time. The Seller endeavours to ensure the accessibility and security of the Website, but cannot guarantee uninterrupted availability and accepts no liability for interruptions caused by maintenance, updates, server failures, or circumstances beyond its control.

In general, ULMA Servicios de Manutención S. Coop. shall not be held liable for any failure or defective performance of its contractual obligations where such failure is due to causes beyond its reasonable control, including cases of force majeure as described in the following section.

In any event, and unless caused by wilful misconduct or gross negligence attributable to the Seller, the Seller's total cumulative liability for any type of claim shall be limited to the amount actually paid by the Buyer for the Product or order giving rise to the claim. This limitation is not intended to exclude or limit liabilities that cannot legally be excluded or limited under the applicable law.

09 | FORCE MAJEURE

Neither party shall be held liable for any failure or delay in the performance of its contractual obligations if such failure or delay results from unforeseeable or unavoidable events that constitute force majeure or acts of God. This concept includes, but is not limited to, events defined as such under Article 1105 of the Spanish Civil Code and other applicable regulations: natural disasters (fires, floods, earthquakes, epidemics...), civil unrest (strikes, wars, riots, terrorist attacks...), acts or omissions by public authorities, failures in the supply of energy or telecommunications, and, in general, any circumstance beyond the reasonable control of the affected party that prevents the normal fulfilment of its obligations.

The party invoking force majeure must notify the other party as soon as possible, indicating the nature of the event and, where applicable, the measures it intends to take to resume performance. The obligations affected by the force majeure event shall be suspended for the duration of such event, and the performance deadlines extended by a period equal to the duration of the interruption, without penalty for the affected party. If the force majeure situation persists beyond a reasonable period, either party may terminate the contract without liability for damages, by notifying the other party in writing.

10 | PERSONAL DATA PROTECTION

With regard to the processing of the Buyer's personal data, the Website's Privacy Policy shall apply, in accordance with Regulation (EU) 2016/679 (General Data Protection Regulation – GDPR) and Spanish Organic Law 3/2018, on the Protection of Personal Data and Guarantee of Digital Rights (LOPDGDD).

Under this legislation, the personal data provided when placing an order (e.g. contact person's name, telephone number, shipping address, email) will be processed by ULMA Servicios de Manutención S. Coop., as data

controller, for the purpose of managing the contractual sales relationship, the shipment of Products, and compliance with these Conditions.

The Buyer may exercise their rights of access, rectification, erasure, objection, restriction or portability in accordance with the procedure described in the Privacy Policy. For further details on how personal data is used and on the security measures implemented, it is recommended to consult the aforementioned Privacy Policy available on the Website.

11 | MODIFICATION AND VALIDITY OF THE TERMS

The Seller may revise or update the content of these General Terms and Conditions of Sale at any time, whether due to legal requirements, internal corporate decisions, or changes in the services offered via the Website. Whenever the Terms are modified, a new version will be published on the Website, indicating the date of last update at the top of the document.

The new Terms shall come into force on the date specified or, in the absence of such date, upon publication online, and shall apply to all purchases made thereafter. The version of the Terms in force at the time of a specific purchase shall govern that transaction, without prejudice to future transactions being subject to updated versions if accepted by the Buyer.

In the event of any discrepancy between these General Terms and Conditions and any prior version, the most recent version published on the Website shall prevail.

12 | APPLICABLE LAW AND JURISDICTION

All sales and transactions carried out through sr2002.com shall be governed by Spanish law, excluding its conflict of law rules. In particular, the United Nations Convention on Contracts for the International Sale of Goods (Vienna Convention 1980) shall not apply and is expressly excluded. This choice of law is made without prejudice to any mandatory consumer protection provisions that may benefit the Buyer in their country of residence, where the Buyer qualifies as a consumer under Regulation (EC) 593/2008 (Rome I).

With regard to jurisdiction, any dispute arising from the interpretation or execution of these Terms or the sales contract shall be submitted to the Courts and Tribunals of San Sebastián (Spain), waiving any other jurisdiction that may apply, unless otherwise provided by mandatory law. In particular, if the Buyer acts as a consumer, the competent courts shall be those of the Buyer's domicile, in accordance with Article 18 of Regulation (EU) 1215/2012 and applicable consumer protection regulations.

13 | NOTICES AND COMMUNICATIONS

All notices, requests, requirements or communications between the parties in connection with the contract may be made in writing via the contact details provided. In particular, the Buyer may contact the Seller for queries, incidents or claims via email to recambios@ulmalifting.com, through the contact form on the Website, or by post to the Seller's registered address. The Seller, in turn, may contact the Buyer via the email address registered in the Buyer's user account, and such communication will be considered valid for notification purposes.

Additionally, to facilitate communication, other electronic messaging channels (e.g. WhatsApp) may be used when the Buyer's contact details are available, although email will be preferred for formal matters. Notifications sent by burofax or registered letter with acknowledgment of receipt to the designated postal address of either party will also be considered valid.

A communication shall be deemed received: (a) if sent by email or instant messaging, on the date of dispatch, provided no error message is received; (b) if sent by postal mail, on the date of signature of the delivery receipt; (c) if published on the Website (e.g. general announcements of changes to the Terms), when such publication is accessible to the public. Both parties agree to keep their contact information updated and acknowledge the legal validity of notifications made in accordance with this clause.

14| INTELLECTUAL AND INDUSTRIAL PROPERTY

The Buyer acknowledges that all content on the Website (including, but not limited to, texts, product descriptions, designs, photographs, images, logos, videos, graphics, icons, software, colour combinations, navigation structure, etc.) is protected by intellectual and industrial property rights owned by the Seller or by third-party providers.

Access to the Website or the purchase of Products does not grant the Buyer any right to alter, exploit, reproduce, distribute or publicly communicate such content. Unauthorised use is strictly prohibited. The trade name "SR2002", the trademark and logo of ULMA Servicios de Manutención S. Coop., as well as all product and manufacturer trademarks displayed on the Website, are protected under applicable industrial property laws. The Buyer or user of the Website is prohibited from using, reproducing, imitating, removing, or modifying such trademarks or logos without prior written authorisation from their legitimate owners.

In particular, the Buyer acknowledges that the Seller (or its affiliates) is and shall remain the exclusive owner of all intellectual property rights related to the Products sold, as well as the names and logos under which they are marketed, and agrees not to assert or apply for any rights over them. The sale of a Product under these Terms does not entail the transfer of intellectual property rights or licences regarding designs, patents, trademarks or know-how of the Seller or product manufacturer, beyond the legitimate use of the purchased item.

Any use of copyrighted materials or registered trademarks must be authorised by the rights holder. The Seller reserves the right to take legal action against any unauthorised use of its intellectual or industrial property, including seeking the cessation of such use and, if applicable, damages.

Note on third-party trademarks:

Any third-party trademarks or trade names that may be mentioned on the Website (e.g. references to machinery manufacturers to indicate spare part compatibility) belong to their respective owners. Their use on the platform is solely for descriptive or identification purposes and does not imply any commercial representation relationship between the Seller and such trademark owners, nor any endorsement, approval or sponsorship, unless expressly

stated otherwise.

15| LANGUAGES AND VERSIONS

These General Terms and Conditions of Sale are available in Spanish (Spain). The Seller may provide translations of these Terms into other languages for the Buyer's convenience; however, in case of any interpretative discrepancy, the Spanish version shall prevail over any translation.

The Buyer declares that they sufficiently understand the language in which these Terms are written or, if not, undertakes not to make any purchase without first obtaining a reliable translation.

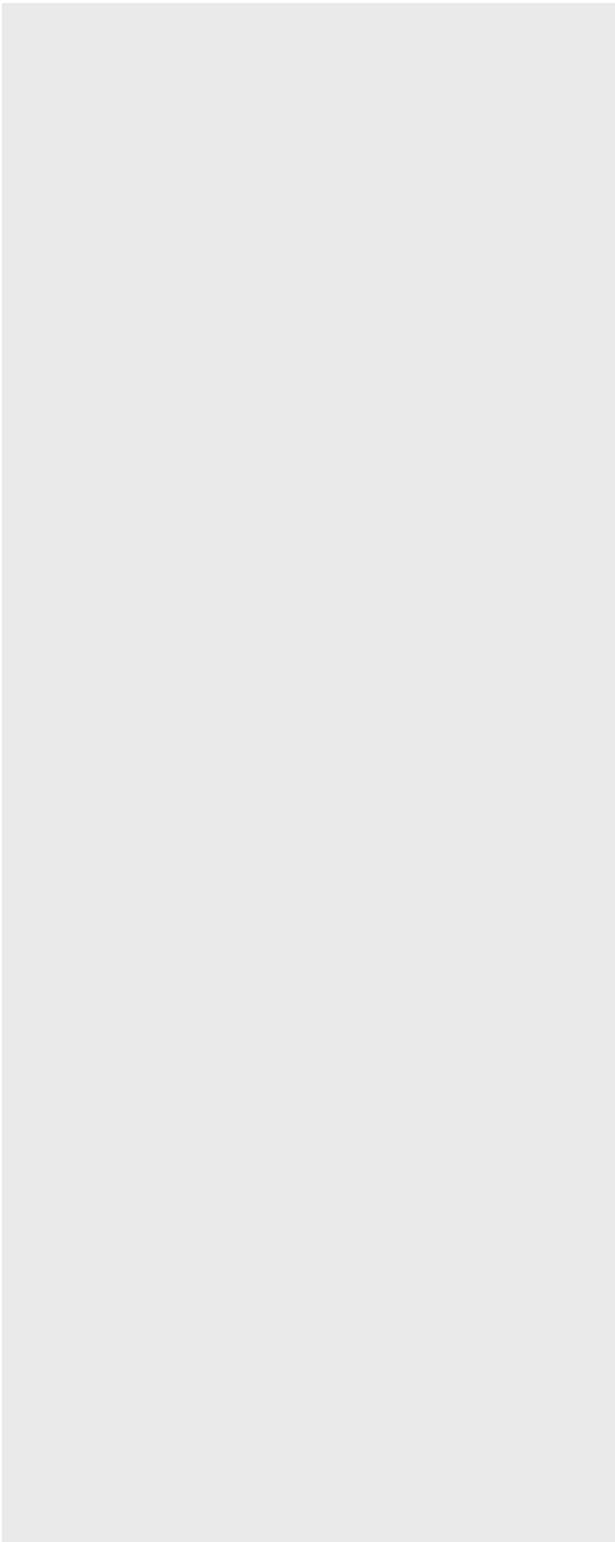
If, for commercial purposes, the Website offers these Terms in multiple languages, the applicable version and language will be clearly indicated. All contractual communications shall be made in Spanish, unless otherwise expressly agreed. The Buyer may formalise the sales contract in Spanish or in any of the additional languages in which the Seller makes these Terms available on the Website.

16| SEVERABILITY

If any clause or provision of these Terms is declared null, invalid or unenforceable by a competent authority, that clause shall be deemed severable from the remainder of the Terms, which shall remain valid and enforceable in full.

The parties shall negotiate in good faith the substitution of the affected clause with another that, to the extent possible, preserves the economic and legal intent of the original provision. If replacement is not feasible, the invalid clause shall be deemed omitted, without affecting the rest of the agreement, which shall remain in effect.

(End of the General Terms and Conditions of Sale document)



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